



CRISPI DUALZONE

DD100 Series | Owner's Guide



IMPORTANT SAFETY INSTRUCTIONS

INDOOR HOUSEHOLD USE ONLY. READ ALL INSTRUCTIONS BEFORE USE



Read and review instructions to understand operation and use of product.



Indicates the presence of a hazard that can cause personal injury, death, or substantial property damage if the warning included with this symbol is ignored.



Avoid contact with hot surface. Always use hand protection to avoid burns.



For indoor and household use only.

WARNING

Failure to follow these instructions could result in electric shock, fire or burn hazard which could cause property damage, personal injury, or death. When using electrical appliances, basic safety precautions should always be followed, including the following:

- 1 This appliance can be used by persons, including children with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- 2 Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. Close supervision is necessary when used near children.
- 3 To eliminate a choking hazard for young children, remove and discard the protective cover fitted on the power plug of this appliance.
- 4 Children shall not play with the appliance.
- 5 Glass will be hot during and after use. Risk of burns if touched while hot. **ALWAYS** use Safe-to-Touch handles when interacting with hot Ninja Glass Containers.
- 6 To prevent fire, **DO NOT** place appliance on hot surfaces or near a hot gas or electric burner or in a heated oven.
- 7 The glass container, and crisper plate become extremely hot during the cooking process. Avoid physical contact while removing the glass container, or plate from the appliance. **DO NOT** touch accessories during or immediately after cooking.
- 8 **NEVER** use electrical socket below counter.
- 9 **NEVER** connect this appliance to an external timer switch or separate remote-control system.
- 10 **DO NOT** use an extension cord. A short power-supply cord is used to reduce the risk of children grabbing the cord or becoming entangled and to reduce the risk of people tripping over a longer cord.
- 11 To protect against electrical shock **DO NOT** immerse cord, plugs, or main unit housing in water or other liquid. Cook only in the glassware containers provided.
- 12 Regularly inspect the appliance and power cord. **DO NOT** use the appliance if there is damage to the power cord or plug. If the appliance malfunctions or has been damaged in any way, immediately stop use and call Customer Service.
- 13 **ALWAYS** ensure the appliance is properly assembled before use.
- 14 **DO NOT** cover the air intake vent or air socket vent while unit is operating. Doing so will prevent even cooking and may damage the unit or cause it to overheat. Keep all objects 15cm away from vent while unit is in use.
- 15 This appliance is for household use only. **DO NOT** use this appliance for anything other than its intended use. **DO NOT** use in moving vehicles or boats. **DO NOT** use outdoors. Misuse may cause injury.
- 16 Intended for worktop use only. Ensure the surface is level, clean and dry. **DO NOT** move the appliance when in use.
- 17 **DO NOT** place the appliance near the edge of a worktop during operation.

IMPORTANT SAFETY INSTRUCTIONS

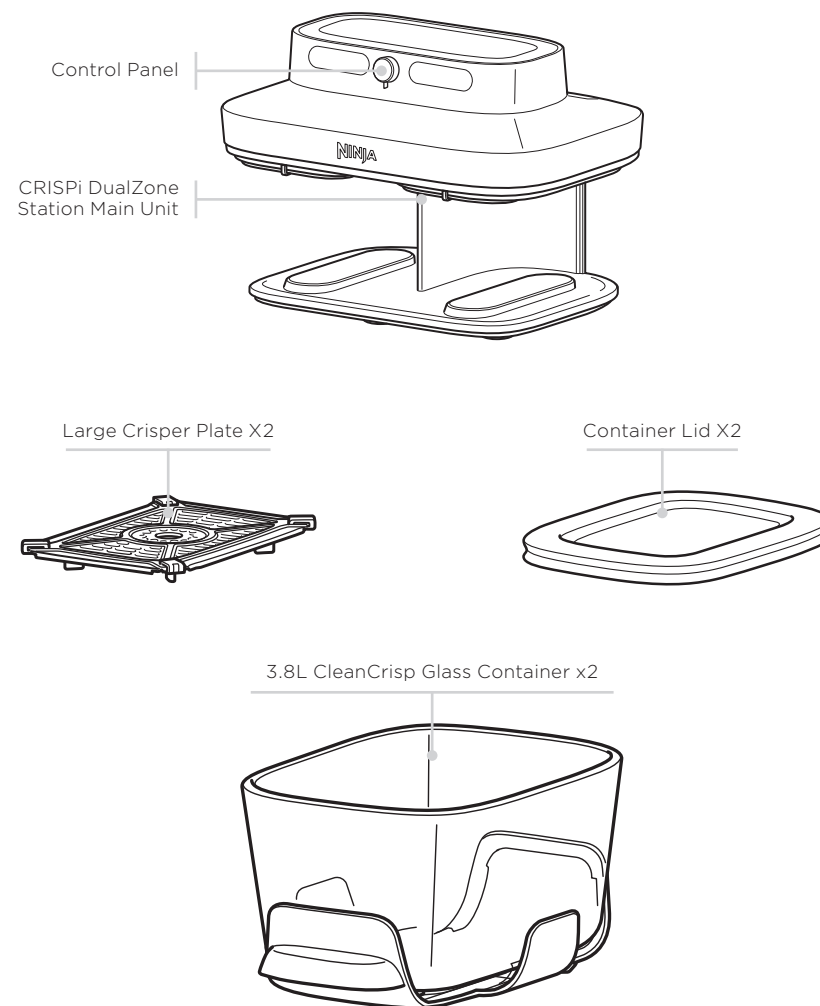
INDOOR HOUSEHOLD USE ONLY. READ ALL INSTRUCTIONS BEFORE USE.

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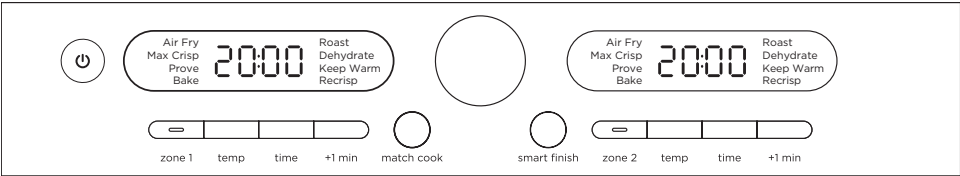
- 18 **DO NOT** use accessory attachments not recommended or sold by SharkNinja. The use of accessory attachments not recommended by SharkNinja may cause fire, electric shock, or injuries.
- 19 **DO NOT** place the appliance in or near a microwave, toaster oven, convection oven, or conventional oven or on a ceramic cooktop, electrical coil, gas burner range, or outdoor grill.
- 20 When using this appliance, provide 15cm space above and on all sides for air circulation.
- 21 **DO NOT** use this appliance for deep-frying.
- 22 Prevent food contact with heating elements. **DO NOT** overfill when cooking. Overfilling may cause personal injury or property damage or affect the safe use of the appliance.
- 23 Socket voltages can vary, affecting the performance of your product. To prevent possible illness, use a thermometer to check that your food is cooked to the temperatures recommended.
- 24 Should the unit emit black smoke, unplug immediately. Wait for smoking to stop before removing any cooking accessories.
- 25 **DO NOT** touch hot surfaces. Appliance surfaces are hot during and after operation. To prevent burns or personal injury, **ALWAYS** use protective hot pads or insulated oven mitts and use available handles.
- 26 **EXTREME CAUTION** must be used when the appliance contains hot food. Improper use may result in personal injury.
- 27 Spilled food can cause serious burns. Keep appliance and cord away from children. **DO NOT** let cord hang over edges of tables or counters or touch hot surfaces.
- 28 Cleaning and user maintenance shall not be made by children.
- 29 To disconnect, power off the unit then unplug from socket when not in use and before cleaning. Allow to cool before cleaning, disassembly, putting in or taking off parts, and for storage.
- 30 **DO NOT** clean with metal scouring pads. Pieces can break off the pad and touch electrical parts, creating a risk of electric shock.
- 31 **NEVER** remove finger guard from CrispiDualZone.
- 32 Please refer to the Cleaning & Maintenance section for regular maintenance of the appliance.
- 33 Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- 34 Sudden temperature changes can break glassware.
 - **DO NOT** add cool or cold liquid or food to hot glassware. Do not add hot liquids or food to cold glassware.
 - **DO NOT** allow hot glass to directly contact cool or wet surfaces or items. Allow glassware to cool before putting in a sink, washing, refrigerating, or freezing.
- 35 Physical damage or impacts can break glassware, or make it more likely to break from temperature changes.
 - Use care to not scratch glass when using metal utensils and knives.
 - **DO NOT** use abrasive cleaning tools.
 - **DO NOT** drop or hit glassware against a hard object or strike utensils against it.
 - **DO NOT** use or repair any glassware that has been dropped, chipped, cracked or severely scratched.
 - If a glass container chips or breaks, use thick gloves and caution while cleaning up the glass. Pieces may be sharp and difficult to locate.
 - Throw away the broken glass; **DO NOT** recycle.
- 36 Ninja CleanCrisp Glass containers are dishwasher safe. They may also be washed by hand using hot, soapy water and non-abrasive cleaners and plastic or nylon cleaning pads if scouring is necessary.
 - Plastic lids are for storage use only.

PARTS & ACCESSORIES



SAVE THESE INSTRUCTIONS.

GETTING TO KNOW YOUR NINJA CRISPI DUALZONE



FUNCTIONS

- Air Fry:** Give food crispiness and crunch with little to no oil.
- Max Crisp:** Add the crispy finishing touch to meals or melt toppings to create the perfect finish.
- Prove:** Create an environment for dough to rest and rise.
- Bake:** Create decadent baked treats and desserts.
- Roast:** Roasts meats to tenderize and more.
- Dehydrate:** Dehydrate meats, fruits, and vegetables for healthy snacks.
- Keep Warm:** Perfect for keeping cooked food warm until it's ready to serve. This function is not intended to warm food from a cold state.
- Re crisp:** Ideal for reviving leftovers. For best results, check on food regularly throughout reheating.

NOTE: Functions may vary by model.

OPERATING BUTTONS

- Power:** Press to turn the unit on and off.
- Temp:** Press temp button and use dial to set temperature.
- Time:** Press time button and use dial to set time.
- +1 min:** Press to add an additional 1 minute of cook time.
- Match Cook:** Press Match Cook button to copy the time and temperature from one glassware to another.
- Smart Finish:** Press Smart Finish to sync two different times and temperatures so both dishes finish together.
- Function/Temperature/Time Select:** Turn the dial to select a cooking function or adjust time or temperature.
- Start/Stop/Dial** Press dial to start or stop cooking.

NOTE: Cooking will automatically pause when Ninja glass container is removed from the CRISPi DualZone Main Unit.

NOTE: If you need to end the cook of a single zone, press and hold the respective zone button for 2 seconds.

BEFORE FIRST USE

- 1 Remove and discard any packaging material, stickers, and tape from the unit.
- 2 Remove all accessories from the package and read this manual carefully. Please pay particular attention to operational instructions, warnings, and important safeguards to avoid any injury or property damage.
- 3 Wash the containers, crisper plates, and lids in hot, soapy water, then rinse and dry thoroughly. **NEVER** clean the main unit in the dishwasher.
- 4 When using this appliance, provide at least 15cm of space on all sides for adequate air circulation.

USE & CARE GUIDE

NINJA CLEANCRISP GLASS CONTAINERS

- Ninja glass containers are freezer safe, microwave safe, and dishwasher safe.
- **DO NOT** place Ninja glass containers on a hob.
- Handle glass containers with care. They can break if dropped, hit hard against a surface, or struck with hard utensils. Discard immediately if any damage occurs.
- If a Ninja glass container becomes chipped, cracked, or deeply scratched, **DO NOT** use, as container strength may be compromised and the container could break or shatter.
- Avoid storing items in the Ninja glass containers that could scratch or cause damage to the interior.

NOTE: If a piece of a Ninja glass container chips or breaks off, use thick gloves and caution while cleaning up the glass, as pieces may be sharp. Dispose of glass in a standard waste bin; **DO NOT** recycle.

CONTAINER LIDS

- Lids are freezer safe, and dishwasher safe (top rack only).
- Lids are **NOT** oven safe.
- **DO NOT** seal lid on Ninja glass container directly after cooking.
- **NEVER** place Ninja glass container or crisper plate directly on lid after cooking.

CRISPER PLATES

- Crisper plates are dishwasher safe, but they are **NOT** microwave or oven safe.

USING YOUR NINJA CRISPI DUALZONE

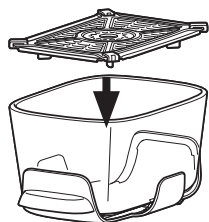
USING THE COOKING FUNCTIONS

- 1 To turn on the CRISPI DualZone Main Unit, first plug the power cord into a wall outlet, then press the power button.

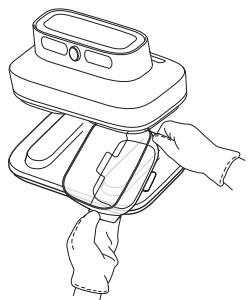


- 2 Install a crisper plate in a Ninja glass container. Handle with care to avoid bending the crisper plate. Add ingredients to the Ninja glass container.

NOTE: For best results, **DO NOT** combine raw, frozen, and/or pre-cooked ingredients. Cook **ONLY** one type of food at a time.



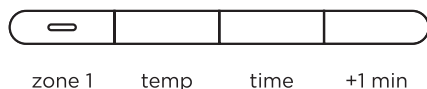
- 3 Align the container with the base guide, and push container all the way back until it clicks into place.



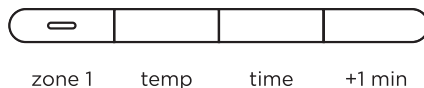
- 4 Use the dial to select your desired function.



- 5 Press the temp button and use the dial to set temperature.



- 6 Press the time button and use the dial to set time.



- 7 Press the dial to start cooking.

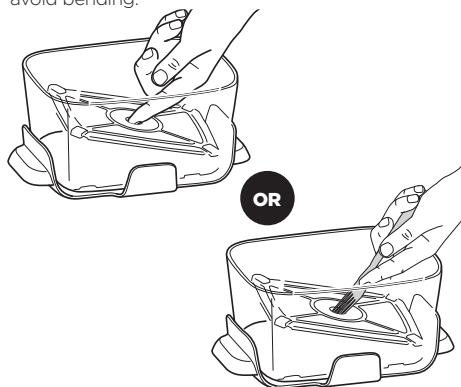
NOTE: "ADD POT" will display on the control panel if the container is not installed properly. Remove and reinsert it, pushing towards the back until it clicks into place.

Add Pot

- 8 To toss or flip ingredients during cooking, pull the glass container out of the main unit. Shake container using easy-grip handles or flip foods with a silicone-tipped utensil. Reinsert the container in the unit and cooking will resume automatically.
- 9 Press the +1 min button anytime during your cook to add an additional minute to the cook time.
- 10 When cooking is complete, the unit will beep and "End" will appear on the display. The container can be placed directly on any countertop surface.
- 11 Eat right out of the container or remove ingredients using silicone-tipped tongs/utensil or serve using easy-grip handles.

AFTER YOUR COOK

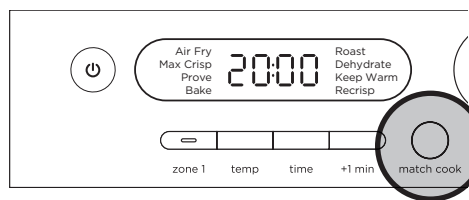
After cooking, let the container and crisper plate cool completely before washing. To remove the crisper plate, either reach into the center hole with your finger and pull up, or insert a fork into one of the horizontal slots and lift. Handle carefully to avoid bending.



USING MATCH COOK

To cook a larger amount of the same food, or cook different foods using the same function, temperature, and time:

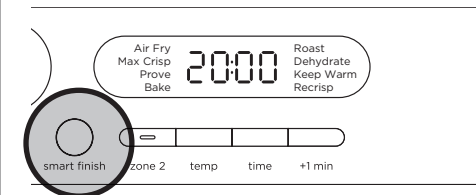
- 1 Place ingredients in the glass container, then insert container in unit.
- 2 Select the desired cooking function. Press Temp to set the temperature using the dial, and use the Time button to set the time.
- 3 Press the Match Cook button to copy one side to the other. Then press Start dial to begin cooking in both zones.
- 4 "End" will appear on both screens when cooking ends at the same time.



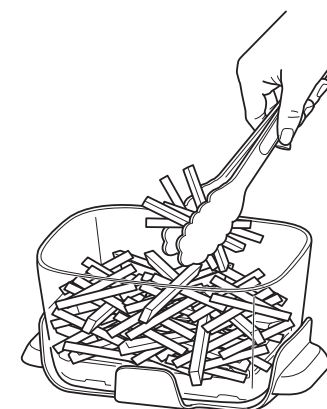
USING SMART FINISH

To finish cooking at the same time when foods have different cook times, temps, or even functions:

- 1 Place ingredients in the baskets, then insert glass containers in the unit.
- 2 Select the desired cooking function by pressing the zone button on either side. Press Temp and use the dial to set the temperature, and press Time to set the time.
- 3 Select the second zone and use the dial to select the desired cooking function. Press Temp and use the dial to set the temperature, and press Time to set the time.
- 4 Press Smart Finish, then press the Start dial button to begin cooking in the zone with the longest time. The other zone will display Hold. The unit will beep and activate the second zone when both zones have the same time remaining.



- 5 When cooking is complete, the unit will beep and "End" will appear on the display.
- 6 Remove ingredients by tipping them out or using silicone-tipped tongs.



CLEANING & MAINTENANCE

CLEANING YOUR NINJA CRISPI DUALZONE

ALWAYS let the appliance cool completely before cleaning.

Part/ Accessory	Cleaning Method	Dishwasher Safe?
Main Unit	To clean the main unit and the control panel, wipe them clean with a damp cloth. NOTE: NEVER immerse the main unit in water or any other liquid. NEVER clean the main unit in a dishwasher.	No
Ninja Glass Containers	The containers can be washed in the dishwasher or by hand with hot soapy water. If hand-washing, do not use abrasive cleaning tools and thoroughly air dry or towel-dry all parts after use. Be sure to allow glass to cool gradually to room temperature before placing it in water, sink, or dishwasher.	Yes
Crisper Plates	The crisper plates can be washed in the dishwasher or by hand. If hand-washing, thoroughly air-dry or towel-dry all parts after use.	Yes
Lids	The lids can be washed in the dishwasher (top rack only) or by hand. If hand-washing, thoroughly air-dry or towel-dry all parts after use.	Yes

REPLACEMENT PARTS

To order additional parts and accessories, visit sharkninja.co.uk or contact Customer Service at 0800 862 0453.

ACCESSORIES FOR PURCHASE

We offer a suite of custom-made accessories for your Ninja CRISPi. Visit sharkninja.co.uk to expand your capabilities and take your cooking to the next level.

HELPFUL TIPS

- Heat-protectant base on Ninja glass containers allows you to safely place them on any countertop surface with no heat damage.
- Easy-grip handles on Ninja glass containers allow you to safely handle containers after cooking.
- For consistent browning, make sure ingredients are arranged in an even layer on the bottom of the glass container with no overlapping. If ingredients are overlapping, make sure to shake them halfway through the set cook time.
- Temperature and time can be adjusted at any time during cooking. Press the temp or time button and use the dial to adjust.
- Check food frequently to avoid overcooking.
- Unit will pause automatically if the Ninja glass container is removed. To resume cooking, insert the Ninja glass container; unit will automatically resume cooking.
- The crisper plate elevates ingredients in the basket so air can circulate under and around them for consistent, crisp results.
- For best results with fresh vegetables and potatoes, use at least 1 tablespoon of oil. Add more oil as desired to achieve the preferred level of crispiness.
- For best results, check progress throughout cooking, and remove food when desired level of brownness has been achieved. We recommend using an instant-read thermometer to monitor internal temperature of proteins. After the cook time is complete, remove food immediately to avoid overcooking.
- Press the +1 min button any time during cooking to add an additional 1 minute of cook time.

TROUBLESHOOTING GUIDE

- **Does the unit need to preheat?**
No, the unit does not need to be preheated.
- **How do I pause the countdown?**
Pressing the dial button or removing the container from the base during cooking will pause the cooking function.
- **Are the glass containers safe to put on my countertop?**
Yes, the heat-protectant base on the Ninja glass containers allows them to be placed on any countertop during or after cooking.
- **How do I know when to use the crisper plate?**
Use the crisper plate when you want food to come out crispy. The plate elevates the food in the basket so that air can flow under it to cook ingredients evenly.
- **My food didn't cook.**
Make sure the Ninja glass container is properly installed during cooking. For consistent browning, make sure ingredients are arranged in an even layer on the bottom of the basket with no overlapping. Use easy-grip handles on glass containers to shake to toss loose ingredients for consistent crispiness. Cook time and temperature can be adjusted at any time during cooking. Simply press the time or temp button and use the dial to adjust.
- **My food is burned.**
For best results, check progress throughout cooking, and remove food when desired level of brownness has been achieved. Remove food immediately after the cook time is complete to avoid overcooking.
- **Why do some ingredients blow around when air frying?**
Occasionally, the fan from the air fryer will blow lightweight foods around. Use toothpicks to secure loose lightweight food, like the top slice on a sandwich.
- **Can I air fry fresh battered ingredients?**
Yes, but use the proper breading technique. It is important to coat foods first with flour, then with egg, and then with breadcrumbs. Be sure to press the breadcrumbs onto the food so they stick in place. Loose breading may be blown off by the unit's powerful fan.
- **Why is the unit beeping?**
The unit beeps when the cooking function starts and again when the cooking function is complete.
- **The screen went black.**
The unit is in standby mode. Press the START/POWER button to turn it back on.
- **An "E" message appears on display screen.**
The unit is not functioning properly. Please contact Customer Service at **0800 862 0453**.
- **An "ADD POT" message appears on display screen.**
The glass container is not installed properly. Remove and reinsert it, pushing toward the back until it clicks into place.

NINJA

MANUFACTURER'S GUARANTEE

The Ninja Guarantee

When a consumer buys a product in the UK, they get the benefit of legal rights relating to the quality of the product (your "legal rights"). You can enforce your legal rights against your retailer, including Ninja if you bought your Ninja kitchen appliance from ninjakitchen.co.uk. However, at Ninja we are so confident about the quality of our products that we give the owner an additional, free parts and labour manufacturer's guarantee of up to 2 years.

The guarantee it comes with is an important consideration - and reflects how much confidence the manufacturer has in its product and manufacturing quality.

The manufacturer's guarantee does not affect your legal rights.

How long are new Ninja machines guaranteed for?

Our manufacturer's guarantee lasts for one year from the date of purchase as standard, or for two years if you register your purchase with us within 28 days.

How do I register my Ninja guarantee?

If you have purchased your Ninja kitchen appliance directly from ninjakitchen.co.uk your guarantee is registered automatically. If you bought it from anywhere else in the UK, you can register your guarantee online within 28 days of purchase.

- To register online, please visit www.ninjakitchen.co.uk/register-guarantee or scan the QR code in your instruction booklet.
- Keep a note of the date you purchased the machine.

IMPORTANT:

- Keep your receipt if you bought your Ninja kitchen appliance from anywhere except ninjakitchen.co.uk. You will need it to claim under your guarantee.
- The free Ninja guarantee only applies in the UK.

What are the benefits of registering my free Ninja guarantee?

When you register your guarantee, you will get an extra year of cover. We'll also have your details to hand if we ever need to get in touch. If you further agree to receive communications from us, you can also receive tips and advice on how to get the best out of your Ninja kitchen appliance and hear the latest news about new Ninja technology and launches.

What is covered by the free Ninja guarantee?

Repair or replacement (at Ninja's discretion) of your Ninja machine, including all parts and labour.

What is not covered by the free Ninja guarantee?

- Normal wear and tear.
- Accidental damage or faults caused by negligent use or care, misuse, neglect, careless operation or handling of the Ninja kitchen appliance which is not in accordance with the Ninja Operating Manual supplied with your machine.
- Damage caused by use of the Ninja kitchen appliance for anything other than normal domestic household purposes.
- Damage caused by use of parts not assembled or installed in accordance with the operating instructions.
- Damage caused by use of parts and accessories which are not Ninja Genuine Components
- Faulty installation (except where installed by Ninja).
- Repairs or alterations carried out by parties other than Ninja or its agents.

How can I claim under the free Ninja guarantee?

Contact our customer service helpline on 0800 862 0453. For service hours please visit our website under 'Contact Us'. It's free to call, and you'll be put straight through to a Ninja representative. You'll also find online support at <https://support.sharkninja.co.uk/>. The Ninja representative will go through some troubleshooting with you, and if we conclude that the item has failed, we will send you a replacement part or a returns label to send the defective item back to us free of charge. When you have delivered the defective product to us, we will send you a replacement.

Please remember that the item will need to be boxed when you return it to us. It can be any suitable box, it does not have to be the original packaging.

Where can I buy genuine Ninja spares and accessories?

Ninja spares and accessories are developed by the same engineers who developed your Ninja kitchen appliance. You'll find a full range of Ninja spares, replacement parts and accessories for all Ninja machines at www.ninjakitchen.co.uk. Please remember that damage caused by the use of non-Ninja spares may not be covered under your guarantee.

THANK YOU

for purchasing the Ninja CRISPi DualZone Air Fryer



REGISTER YOUR PURCHASE



sharkninja.co.uk/registerguarantee



Scan QR code using mobile device

RECORD THIS INFORMATION

Model Number: _____

Serial Number: _____

Date of Purchase: _____
(Keep receipt)

Store of Purchase: _____

TECHNICAL SPECIFICATIONS

Voltage: 230V- 50Hz

Watts: 2860W

The Standby Power consumption is 0.5 W

The appliance will reach automatic standby mode in 10 minutes.

TIP: You can find the model and serial numbers on the QR code label on the back of the unit by the power cord.



This marking indicates this product should not be disposed of with other household waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material sources. To return your used device, please use the return and collection systems or contact the retailer where this product was purchased. They can take this product for environmentally safe recycling.

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